



Vector Pipeline™

915 N. Eldridge Parkway, Suite 1100
Houston, TX 77079

Emergency Phone: 1-888-427-7777

Public Awareness: 1-888-293-7867

Email: uspublicawareness@vector-pipeline.com

Website: www.vector-pipeline.com

EMERGENCY INFORMATION

In an emergency, protecting the public is your top priority, and it's our top priority as well. We value your expertise as public safety officials, and we're committed to providing you with the information and training needed to respond in the unlikely event of an emergency involving pipelines or above ground facilities.

The report

Although our emergency response teams are immediately dispatched upon notification, in many cases local 911 dispatch centers or other public safety officials will receive the initial notification. The following could be indicators of a potential pipeline emergency and may be reported by callers or emergency responders.

You might see:

- Dirt being blown or appearing to be thrown into the air
- Flames, if gas is ignited
- A white vapor stream or mist-like cloud
- Unexpected frost buildup on the ground
- Dead or dying vegetation in an otherwise green area
- Continuous bubbling in wet areas or at a pond, creek or river

You might hear:

- An unusual roaring, blowing, hissing or loud whistling sound

You might smell:

- Odorized pipelines
 - An unusual sulfur or rotten egg odor
- Unodorized pipelines
 - A slight smell similar to diesel fuel or oil

A safe response

We will work with emergency responders in the event of a pipeline emergency to resolve the situation safely and effectively. We value the knowledge and skills of emergency

responders. These guidelines are in place to keep emergency responders, employees and the public safe.

1. If an emergency is suspected on Vector Pipeline, immediately call our 24-hour emergency number from a safe location. Our monitoring system may have already alerted us to the disruption, but always call to verify.
2. Once onsite, Vector representatives will work with you to establish safe procedures for securing the area or other emergency measures.
3. If a Vector representative has not arrived, there are some important steps emergency responders could take:
 - Secure the site
 - Monitor for hazardous atmospheres
 - Control and redirect traffic
 - Determine a plan to evacuate or shelter-in-place should these precautions be required
 - Provide immediate access to Vector representatives
 - Implement your local emergency plan
 - If it is safe to do so, turn off any mechanized equipment and ignition sources in the vicinity of the suspected leak

What not to do during an emergency response

Do not operate pipeline valves or extinguish any pipeline fires. Doing so may prolong or worsen an incident or even cause another leak in the pipeline. Vector control center personnel can shut some valves automatically, while trained personnel are required to manually close other valves.

Do not enter a Vector facility without permission from Vector unless there is an immediate risk to public safety. If a fire occurs at a Vector facility, unless lives are at risk, we ask that fire crews stay outside of the property until Vector representatives arrive.

EMERGENCY CONTACT:

1-888-427-7777

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas	1971	115
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ILLINOIS COUNTIES OF OPERATION:

Will

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

The Incident Command System

When responding to an incident, Vector will work with emergency responders and any other assisting agencies under the Incident Command System. ICS establishes a coordinated approach to managing facilities, equipment, personnel and procedures.

Potential Product Hazards

Pressure is required to transport the various products in our transmission pipelines. The pressure required, quantity of product, and type of products can all be hazardous in the event of a release. If an incident on our pipeline should occur, Vector representatives will provide emergency responders with the material safety data sheets for the product in the pipeline.

Emergency Response Action Plans

Emergency Response Action Plans are available to emergency response organizations in our counties of operation. These action plans provide information on how Vector will work with emergency responders during the initial stages of a pipeline incident. To request the action plan for your area, visit www.emergencyresponderinfo.com to register. Your request will be reviewed within 10 business days.

Free pipeline emergencies training opportunity

Emergency responders and others responsible for public safety in our counties of operation can access our free “Emergency Responder Education Program” at www.mypipelinetraining.com. The content is based on “Pipeline

Emergencies,” an industry-leading pipeline emergency response training program developed by the National Association of State Fire Marshals.

Safe Community Grant Program

Vector Pipeline offers annual grants to emergency response agencies in communities where we operate.

Grants can be used to fund equipment or training that will help organizations effectively respond to pipeline-related emergencies. If your agency would respond in the unlikely event of an emergency on the Vector Pipeline system, you can visit www.enbridge.com/safecommunity to apply.